



Consilience Group is a woman-owned mission-driven systems transformation firm dedicated to the physical, mental, social, and economic health and wellbeing of all people and communities.

We work within and across sectors, systems, and organizations to align and transform health and human services for equitable, high-performing person-centered practice.

Based in Memphis, TN, with locations in Asheville, NC and Kansas City, MO, we offer extensive experience providing both direct [services](#), as well as [technical assistance and training](#), for assessment, research, planning, design, and system/quality improvement to hundreds of public health and supporting institutions including local, state, and national government, community-based organizations, and philanthropy since 1999.

We understand transforming health services requires change across many dimensions. To be effective, this change must be designed by the people responsible for making it happen. To this end, we empower participant engagement by leveraging ‘consilience’—the common essence among diverse entities—to co-create shared visions, goals, and operational roadmaps for integrated, person-centered services.

What We Do

We help mission-driven organizations and partnerships develop the full range of essential capacities for delivering **high-impact person-centered services that foster healthy people, families, and communities**. We have extensively supported public health and social care agencies of all sizes in both urban and rural settings identify and respond to health disparities, align systems to address social drivers of health, and put their health equity principles into practice. We offer a comprehensive array of tailored professional services, customized training and technical assistance, and packaged services, products, and tools. We design each engagement to meet clients ‘where they are’ to meet specific client needs, context, and levels of capacity. Our [services](#) are organized as follows:

- **Assessment:** We harness diverse data sets and human perspectives for critical insights that put people and diverse lived experiences at the center.
- **Strategic Planning:** We measure the success of our strategy and planning support by the extent to which it drives aligned, transformative change for a person-centered approach.
- **Service and System Design:** We engage diverse participants in the co-design and delivery of high-impact, people-centered services.
- **Training and Technical Assistance:** We deliver customized training and technical assistance to strengthen individual and team knowledge, skills, and practices for high-impact person-centered services.
- **Digital Transformation:** We guide clients in adopting smart digital technologies that are responsive to client service needs, streamline business workflows, and capture critical data needed for insights and learning.
- **Learning and Continuous Improvement:** We help clients cultivate a sustained culture of, and structures for, on-going learning and improvement.

“The team at Consilience Group offered organization, experience, and expertise that helped us successfully achieve our project deliverables while always centering people. They demonstrated commitment to equity, diversity, and inclusion by ensuring every participant felt valued and empowered to be fully active in discussions. We would highly recommend Consilience for work in health equity and systems change.”

— Director, #HealthierMO/Missouri Public Health Association



Sample Projects

Tennessee Dept. of Health | Coordinated “No Wrong Door” Early Home Visitation & Tennessee Early Connect (TEC): In partnership with the Early Success Coalition (ESC), Consilience Group is delivering training and technical assistance to build the capacity of the Evidence Based Home Visitation (EBHV) regional leads and local health departments across the state, to connect to and leverage their local home visitation programs, as well as other supportive services, to improve program outcomes. We are also facilitating the design and implementation of TEC, a collaboration between the TN Departments of Health, Human Services, and Medicaid to engage families served by each agency in EBHV.

Missouri Foundation for Health (MFH) | Bootheel Babies & Families: In 2019, MFH engaged Consilience Group to elevate health equity in Missouri, specifically by working with a coalition of Maternal/Child Health organizations – Bootheel Babies & Families (BBF)— including local rural health departments dedicated to eliminating infant mortality in the Bootheel region of the State. The Consilience Group team has delivered training, technical assistance, and worked with the BBF team to create “equity data profiles” for the Bootheel region, and each of the six (6) counties in the region, to understand the core drivers of inequity and disparities, and continuous quality improvement (CQI) framework respond to identified disparities.

CalOptima Health | NonProfit Healthcare Academy: CalOptima Health, a publicly funded managed care plan in Orange County, California, engaged Consilience Group and partner Quantified Ventures to design and deliver the Nonprofit Healthcare Academy (NPHA) for twenty community-based organizations. Organizations selected to participate represent a range of social support to Medi-Cal members representing the hardest-to-reach individuals and considered populations of focus. This cohort-based technical assistance built participant capacity to access Medicaid funding in support of their social care programs and services.

Aaron E. Henry FQHC | Coordinated System of Care: Aaron E. Henry Clinic (AEH), a Federally Qualified Health Center serves the rural Mississippi Delta—an area marked by deep intergenerational poverty and racial inequality. AEHC has worked with Southern Bancorp, a certified Community Development Financial Institution, to fund and launch a patient care delivery model for universal coordinated access to comprehensive resources to address social drivers of health, promoting economic stability, mobility, health, and wellness. Consilience Group has worked with all partners to establish a Coordinated System of Care (CsoC) for health equity and build the groundwork for stronger community health systems. *View a short video on this work at this link or by scanning the QR code to the right: tinyurl.com/AEH-SOC*



Select Clients

- Aaron E. Henry Community Health Services
- American Cancer Society
- American Psychiatric Association Foundation
- Association of Infant Mental Health in Tennessee
- Baylor College of Medicine/VA Houston
- BlueCare TN
- CalOptima Health
- Center for Health Systems Improvement, UTHSC
- Church Health
- Delta Population Health Institute
- Maricopa County Department of Health
- Methodist Le Bonheur Healthcare (MLH)
- Missouri Foundation for Health
- Missouri Public Health Association
- National Association of City and County Health Officials
- Nemours Children's Health
- Porter Leath Children's Services - Early Success Coalition
- Safety Net Consortium of Middle TN
- Saint Francis Hospital Bootheel Perinatal Network
- Shelby County Health Department
- Tennessee Department of Health
- U.S. Dept. of Health & Human Services Partnership Center